|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Claims** **protocol** |  |  | **Annex to** **claim No.:** |  |

 |
|  | * use the correct form for filing claims against PIERBURG product
* complete **all** the boldly outlined parts (one protocol per each claim)
* this information will be used to establish the origin of the defect more precisely and for the most objective assessment / if we do not receive the required information, we cannot guarantee the time needed to settle your claim
 |
|  |
| **1. Catalogue number of the part the claim is filed against / invoice number:**  |
|  |
| **2. Vehicle identification:** manufacturer:type:volume:year of manufacture: | chassis number: engine number:engine code:total km driven:km driven from installation: | regularly serviced: [ ]  YES [ ]  NOsite of servicing:[ ]  authorised servicing facility[ ]  non-authorised servicing facility[ ]  self-servicing |
|  |
| **3. Description of the defect** |
|  |
| **4. Description of the activities performed to date leading to removal of the defect (important !!)** |
|  |
| On behalf of (company): | Completed by:E-mail / Tel.:Date: | Signature: |